



# E-Government Workgroup

## Purpose

### Mission

An advisory workgroup of the Council on Technology Services to provide guidance and direction to the Commonwealth, VITA and VIPNet in prioritization of E-Government initiatives and implementation of the E-Government Strategy.

### Planned Deliverables

TBD. Assist in accomplishment of the Council on Virginia's Future goal to make 90% of eligible state services available electronically by 2008, by helping to identify those services that would provide the most benefit and the most cost effective means of doing so. Some of the functions and benefits of the group include:

- Strategizing: Help ensure that the directions of the Commonwealth Strategic Plan, the decisions of the IT Investment Board, and the business directions of VIPNet all work together for maximum synergy.
- Brainstorming: Bring fresh ideas and outside perspectives.
- Teamwork/engagement across the enterprise: COTS representatives can be a good catalyst in two directions. They can bring their needs and wishes to the table and can also serve as change agents back in their agency environments.
- Cutting edge technology: Private sector representatives may have experience in technological innovations that are not yet common in government.
- Adoption and marketing: High adoption rates (for interactive services) mean increased cost savings for the Commonwealth. A group with broad perspectives may be able to ensure that the services developed are those that are most likely to achieve high and early adoption rates.
- Customer needs and wishes: citizen and business representatives can offer broader views regarding what our customers want to do through the portal.
- Outreach/transparency: Citizens, businesses, and other state agencies can be given an opportunity to see the planning process and understand that decisions are NOT being made in a vacuum. Balance accountability with risk-taking: This advisory group can help determine the appropriate balance between innovation and risk-taking, on the one hand, and, on the other hand, the staff fears that are sometimes present when accountability is emphasized.
- Fiscal guidance: This group may be able to help to discern new sources of funding and revenue production.

- Academy: oversee establishment and operation of joint public/private sector Academy for the development of shared e-government services and systems.
- Surveys and Awards: Coordinate and facilitate efforts to respond to and win e-government awards at all levels of government.

## Organization

### Leader/Chair

Tim Bass, Virginia Retirement System, Chairman  
VITA E-Government Manager, Vice-Chair

### Membership

Open to COTS members and other interested stakeholders (higher ed, local government, state agencies, private industry, and citizens).

### Meetings

TBD

### Status

Proposed Workgroup